### DOUGLAS AIRCRAFT COMPANY, INC. MATERIALS HANDLING — PACKAGING ENGINEERING

TITLE: Damaged shipment of Catalyst, DMS 2112, received from U. S. Paint & Lacquer Co., St. Louis, Mo.

REPORT NO. ASSIGNEE DATE PAGE

W. T. Jordan February 15, 1974 lofl

ABSTRACT: Investigated damage to shipment of Alumigrip Catalyst, DMS 2112, received at Paint Stores, Building 10, from U. S. Paint and Lacquer Company, St. Louis, Mo. Eight cans of catalyst were damaged to the extent where leakage resulted in complete loss of product. Recommend the local representative of U. S. Paint and Lacquer Company be contacted, made aware of the problem, and requested to take appropriate action to preclude future damage.

#### RESULTS:

On February 13, 1974, Paint Store Receiving Personnel, Bldg. 10, (ext. 34423) requested damage to a shipment of Alumigrip Catalyst, DMS 2112, received from U. S. Paint and Lacquer Company, St. Louis, Mo. be reviewed.

Investigation revealed that damage to eight one gallon rectangular metal cans had resulted in leakage of contents. A total of six one gallon cans were packed in a single-wall regular slotted fiberboard carton having a maximum gross weight limit of 65 pounds. The actual gross weight of each carton: 56% pounds. The shipment was received on 3 pallets, each pallet containing 27 cartons and each weighing approximately 1500 pounds.

Examination of the damage revealed the rigid handles on the top of the cans had been crushed downward, collapsing and piercing the top of the cans resulting in loss of contents and moisture damage to the fiberboard cartons. The damage was undoubtedly incurred as the result of heavy superimposed loads being placed upon the packs which was well beyond the weight limitations of the fiberboard.

The shipment originated at and prepaid by U. S. Paint and Lacquer Company, St. Louis, Mo., transported by Lee Way Motor Freight Inc., and delivered directly to the Receiving Dock of the Paint Stores, Bldg. 10. The driver for Lee Way Motor Freight noted the damage and shortages on his bill of lading which he was to submit to his company.

Photographs of the damage was taken by Donald W. Grant, Security, C1-181, (35-34), ext. 33764. Mr. Grant stated the photos were for record purposes only and no further action will be taken by that department.

John G. McGarry, Traffic, C1-152 (52-37), ext. 38351, was contacted and he stated no action would be taken by that department insamuch as the shipment was prepaid by U. S. Paint and Lacquer Company.

It is suggested that the local representative of U. S. Paint and Lacquer Company, Mr. Jim Hanlon, Sales Manager, Western Division, telephone 263-3886 or 269-0461, be appraised of the problem and request he initiate action to either upgrade the present packaging or incorporate new procedures for the handling and stowage of the material during transportation.

BOE-C6-0189915

FREIGHT BILL NO. 07559451 DATE-BLR. CKR. POS. NO. TRL. NO. 2 I 74DRM STA. CODE MCDONNELL-DOUGLAS CORP DOUGLAS U S PAINT LACQUER & CHEMICAL CO AIRCRAFT DIV 3855 LAKEWOOD BLVD SINGLETON @ 21ST ST LONG BEACH CALIF LONG BEACH CALIF CARRIER. WAYBILL, DATE AND POINTS OF TRANSFER SHIPPER'S NO. A 54586 PO WO C521-C-40251 DEST. REVENUE LEE WAY REV. ONGIN REVENUE Thank you for your business FREIGHT, C.C.D., ETC. RATE WEIGHT 28804 NO. PIECES 635 CTNS PAINT FLAMM LIQ NO LBL REQ 453€ PPD 84 CONSIGNEE COPY

### (Provide at least two copies to the airline)

# SHIPPER'S CERTIFICATION FOR RESTRICTED ARTICLES (excluding radioactive materials)

Two completed and signed copies of this certification shall be handed to the carrier. (Use block letters)

WARNING: Failure to comply in all respects with the applicable regulations of the Department of Transportation, 49-CFR, CAB 82 and, for international shipments, the IATA Restricted Articles Regulations may be a breach of the applicable law, subject to legal penalties. This certification shall in no circumstance be signed by an IATA Cargo Agent or a consolidator for international shipments.

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